



SUPPORT KIT

FOR SALES TRAINERS AND STORE STAFF

— HOW TO BECOME A MYKRONOZ EXPERT —



LEARN



UNDERSTAND



MASTER

MYKRONOZ 
SMARTWATCH DESIGNED IN SWITZERLAND



ZeWatch⁴HR



NFC-ENABLED SMARTWATCH WITH CONTACTLESS
PAYMENT & HEART-RATE SENSOR



TIME

+



CALLS

+



PAYMENT

— MY ~~X~~ KRONOZ —

KEY FACTS

 <p>UNIQUE SELLING POINTS</p>	 <p>PRICE 99,90€</p>	 <p>COMPATIBILITY iOS, Android, & Windows Phone</p>	 <p>DESIGN Aluminum and glass, Color touchscreen, USB-integrated wristband Available in 3 colors</p>
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IN A FEW WORDS WHAT CAN I DO ?

COMMUNICATION

- I tell time
- I ring and vibrate on incoming calls
- Answer calls directly from your wrist
- Make voice commands (Siri, S Voice, Google Now)
- I display your SMS, notifications of emails, calendar events and social networks
- Check the list of your five latest missed calls

HEALTH

- I track your steps and distance
- I measure your heart-rate
- I calculate your calories burned
- I remind you to stay active
- I monitor your sleep quality
- Set up your daily goals
- Follow your performance and progress

AND I WORK WITH...



PAY

I easily and securely pay your everyday purchases

With a Smartphone

Bluetooth wireless setup and syncing

- iOS compatibility : iPhone 4s,5,5c,5s,6,6Plus, 7 and newer, iPad 3rd, 4th, 5th Gen, iPad Mini, iPod Touch 5th Gen, IOS 8+
- Android: Select Android 4.3+ devices
- Windows Phone: Select Windows Phone 8+ devices
- Internet connection required



EVERYTHING YOU NEED TO KNOW

FEATURES

	Time	✓
	Contactless payment *	✓
	Heart-rate	✓
	Steps, Distance, Calories	✓
	Sleep	✓
	Goals	✓
	Notifications	✓
	Calls	✓
	Voice Control	✓
	Vibrating reminders	✓
	Anti-lost alert	✓
	Camera remote	✓
	Music control	✓
	Find my phone	✓
	OTA update	✓

TECH SPECS

	Screen	TFT Color Touchscreen 160*64 pixels
	Size	47*33*12.3 mm
	Weight	38 g
	Available colors	3
	Operating temperature	-20°C to +40°C
	Charger	USB adapter
	Standby time	Up to 3 days
	Bluetooth	2.1 + 4.0 BLE
	Battery Li-ion	200 mAh
	3-axis accelerometer / Optical HR sensor	✓

COMPATIBILITY

Mobile app iOS 8.0+, Android 4.3+, Windows Phone 8.1+

Online dashboard ✓

MINI FAQ

How long does the battery last? **3 days**

Where can I pay with my ZeWatch^{4HR}?
MyKronoz Pay works at any retailer accepting Mastercard contactless payment

Is ZeWatch^{4HR} waterproof? **ZeWatch^{4HR} is compliant with IP65 rating**

Is ZeWatch^{4HR} compatible with iPhone 4?
Only for calls features

Is the clock display always-on? **NO**

Can I connect an earphone to ZeWatch^{4HR}?
NO

I can see two ZeWatch^{4HR} in my Bluetooth setting, is it normal?
Yes, actually ZeWatch^{4HR} is equipped with two Bluetooth chipsets: 2.1 and 4.0

- ZeWatch^{4HR} corresponds to Bluetooth 2.1 channel
- ZeWatch^{4HR} BLE corresponds to Bluetooth Low Energy 4.0 channel

WHAT'S IN THE BOX?



ZeWatch^{4HR}
+
User guide



+
USB adapter



*MyKronoz Pay will be available at any retailers that supports Mastercard contactless payments. MyKronoz Pay may not be available in your country yet, contact us to learn more about our contactless payment service.



DEVICES I AM
COMPATIBLE WITH



MODEL	OPERATING SYSTEM VERSION	FIRMWARE VERSION V1.0
Samsung A3	5.0.2	✓
Samsung A5	6.0.1	✓
Samsung Galaxy Note 3	5.0.2	✓
Samsung Galaxy Note 4/5	6.0.1	✓
Samsung Galaxy S5/ S6	6.0.1	✓
Samsung Galaxy S6 Edge	6.0.1	✓
Samsung Galaxy S7	6.0.1	✓
Samsung Galaxy S7 Edge	6.0.1	✓
Huawei Honor 7/ Honor 8	6.0.1	✓
Huawei P8/ P9	6.0.1	✓
LG G3	5.0.1	✓
LG G4/G5	6.0.1	✓
Sony Xperia M2	5.0.1	✓
Sony Xperia Z2	6.0.1	✓
Sony Xperia Z4	5.0.2	✓
Sony Xperia Z5	6.0.1	✓
Asus Zenfone Max	5.0.2	✓
HTC Desire 825	6.0.1	✓
HTC M8	6.0.1	✓
HTC M9	6.0.1	✓
iPhone 4S	8+	✓
iPhone 5/5S/5SE	8+	✓
iPhone 6/6plus/6S/6Splus	8+	✓
iPhone 7/7plus	10+	✓
iPad 3 rd generation/ Mini	8+	✓
iPod Touch 5th generation	8+	✓
Nokia Lumia 535	8	✓
Nokia Lumia 636	8.1	✓
Nokia Lumia 638	8.1	✓
Nokia Lumia 735	8.1	✓
Nokia Lumia 820	8	✓
Nokia Lumia 930	8.1	✓
Nokia Lumia 435	8.1	✓



ANDROID



IOS



WINDOWS PHONE



No, the above listing is updated regularly and is based on the devices tested for which we can guarantee full compatibility; however our products are constantly optimized to offer compatibility with more devices. If you want to report compatibility or incompatibility issues, contact us at support@mykronoz.com



TOP 10

OF THE MOST FREQUENTLY ASKED QUESTIONS



FIRST USE OF MY ZEWATCH4HR

Before pairing your ZeWatch^{4HR} for the first time, please charge your device. After charging the device, a **SET UP** message will prompt you to set up your ZeWatch^{4HR} using a mobile device.


HOW TO SYNC MY DATA ON ZEWATCH4 APP?

To synchronize your data from your ZeWatch^{4HR} on your App, make sure that your ZeWatch^{4HR} is paired with your mobile device. Then, go to the Activity homepage of ZeWatch⁴ App to sync your data to your mobile device. Slide your finger down the screen to synchronize your data. You can also enable the continuous synchronization mode to synchronize your data every two minutes.

Warning! Turning on this feature will have a noticeable impact on the battery.

HOW TO CHANGE THE WATCH FACE ON MY ZEWATCH4HR?

- **Directly from your ZeWatch^{4HR}**

Go to the menu of your ZeWatch^{4HR}, select the watch face icon  and swipe your finger from left to right to see the different watch faces available. Click on the watch face that you want to select.

- **From ZeWatch⁴ mobile app**

Go to the Settings tab and click Watch faces and select the watch face you want.

HOW TO NAVIGATE ON MY ZEWATCH4 SCREEN?

- **Wake the device**

To activate your ZeWatch^{4HR}, please double tap the touchscreen ZeWatch^{4HR}. Screen turns off when not used

- **Exit a menu**

To exit a menu, double tap the touchscreen

- **Move between screens**

Swipe left or right up or down

- **Select a menu**

Single press the corresponding icon

Tips

To ensure your ZeWatch^{4HR} precisely responds to pressure, we recommend using your finger and not your fingernail.

MY ZEWATCH4HR IS NOT DETECTED BY THE MOBILE APP, WHAT CAN I DO?

If your ZeWatch^{4HR} is not detected by the mobile App, we suggest to carry out a manual reset.

For this :

- Press and hold the right button for at least 7 seconds
- A message « MyKronoz » will appear on your ZeWatch^{4HR} confirming the success of the operation
- After this procedure, perform a new pairing process via the ZeWatch⁴ mobile App

HOW TO DELETE MY ACCOUNT?


To delete your account associated with your ZeWatch^{4HR}, please contact our technical support by email: support@mykronoz.com
Please send us by mail the email address used to register.

HOW DO I START SLEEP MODE ON MY ZEWATCH4HR?

ZeWatch^{4HR} tracks the hours slept and the quality of your sleep.

Start / Exit sleep mode

• From the device

Tap on the sleep icon from the main menu page. 

To enable sleep mode from the sleep interface press start. To exit sleep mode and switch to activity mode, press the stop button.

• From the mobile app

To start/end sleep mode, open ZeWatch⁴ App, tap on the bottom purple sleep bar, click on "... " at the top > Start Sleep now/Awake

Preset sleep

Open ZeWatch⁴ App > Go to Settings > Advanced settings > Click on Preset sleep to enter your desired bed and wake up times. By default, ZeWatch^{4HR} will track your sleep from 11pm until 7am

HOW CAN I RECEIVE CALLS ?

Please make sure you have successfully paired ZeWatch^{4HR} to your smartphone via Bluetooth 2.1 to support voice and audio features:

- Press the right button to light up the display
- Long Press the left button on your ZeWatch^{4HR} to release the Bluetooth connection
- Go to your cellphone Bluetooth settings, turn it ON and select ZeWatch^{4HR} in the list of available devices
- An icon will appear on ZeWatch^{4HR} and the status «Connected» or «Paired» on your mobile device will confirm successful pairing
- Ensure you have successfully paired the device after downloading and installing ZeWatch⁴ iOS, Android or Windows Phone App

HOW CAN I UPGRADE MY ZEWATCH4 WITH THE LATEST FIRMWARE AVAILABLE?

ZeWatch^{4HR} features OTA technology (Over The Air) that allows you to do the firmware upgrade directly with your mobile phone. Once an update is available, you will receive a warning on the application. You just need to accept the update in the settings of the App, the update will then proceed automatically.

HOW TO RECEIVE NOTIFICATION ON ZEWATCH4HR?

Once Bluetooth is enabled and the ZeWatch⁴ application is installed on your smartphone, ZeWatch^{4HR} shows notifications of incoming and missed calls, SMS, email, social media activity, calendar events and anti-lost alert.

To enable them, open ZeWatch⁴ App, tap Settings > Notifications to select the notifications you want to receive onto your ZeWatch^{4HR}.

When you receive a notification, you will be notified on your ZeWatch^{4HR}.

Setting up notifications for iOS users

- Go to Settings of your iOS device:
- Tap «Notification center»
- Select which type of notifications you wish to receive on ZeWatch^{4HR}
- Enable «Show in Notification Center» to receive the notification on ZeWatch^{4HR}

Tips

If you can not receive your notifications on your ZeWatch^{4HR}, disable them one by one on the App and then activate them all. After this, perform a new test.

Enable the Bluetooth and your internet connection (3G/4G) in order to receive notifications on your ZeWatch^{4HR}.

HOW TO ACTIVATE THE HEART RATE MONITOR ON MY ZEWATCH4 HR?

In order to activate the heart rate monitor, please select the heart rate interface on your device. Then, tap once the screen to start monitoring your heart rate.

You can also enable automatic monitoring by going to the Settings tab of your mobile App, then click Heart Rate section and enable automatic tracking.

Once activated, the device emits a green light via the LEDs located at the back of the unit. The pulse sensor displays your pulse by observing your bloodstream.

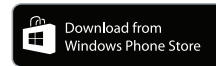
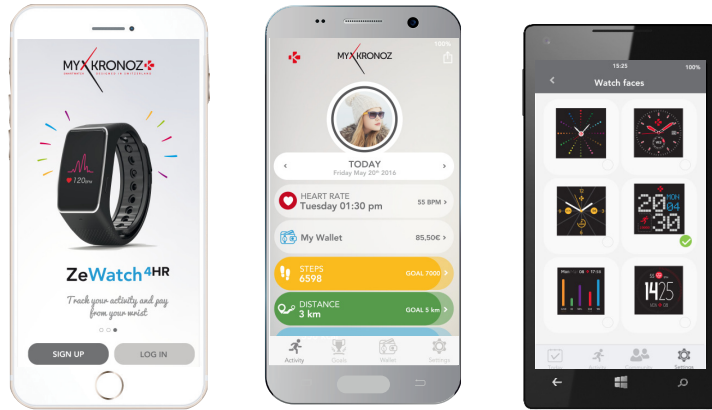
To stop tracking your heart rate, simply double tap on the heart rate interface of your ZeWatch^{4HR}.

Please note that you can also set your monitoring frequency and set alerts if you reach a heart rate level too low or too high directly through the ZeWatch^{4HR}.

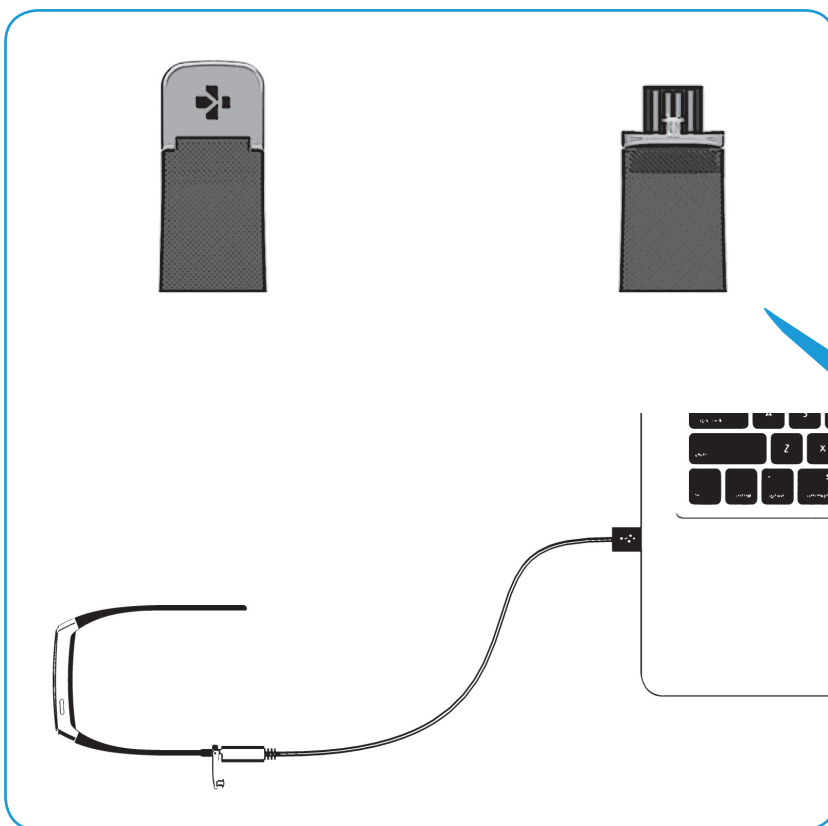
WANT TO KNOW MORE?

*Visit our online FAQ
at www.mykronoz.com/support/*

SET-UP AND PAIRING



1. FIRST, DO NOT FORGET TO CHARGE ME



Before the first set-up, we recommend you to charge your ZeWatch^{4HR} for about 2h. Gently push the clasps of your ZeWatch^{4HR}. Plug the USB end into the USB port of a computer. A battery indicator will be displayed on the screen.

2. SET-UP AND PAIRING

You can set-up your ZeWatch^{4HR} with a **smartphone**. In order to know if your device is compatible or not, please refer to the section « [Devices I am compatible with](#) »

Set-up with a smartphone



iOS users

STEP 1 PAIRING WITH MOBILE APP



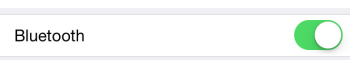
Download [ZeWatch^{4HR}](#) App for iOS from the App store

SIGN UP

LOG IN

Sign up if you are a new member or **Log in** with your existing account. Enter your personal information.

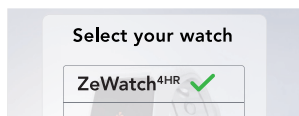
Select your ZeWatch model ([ZeWatch^{4HR}](#)) and tap **Set Up**



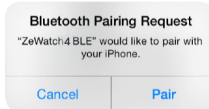
Enable Bluetooth on your mobile device



Keep the screen of your [ZeWatch^{4HR}](#) turned on to set up your device.



Make sure [ZeWatch^{4HR}](#) is nearby and select [ZeWatch^{4HR}](#) BLE in the list of devices



You will receive a pairing request on your mobile device. Press Pair to accept it.



A pairing request will appear on your [ZeWatch^{4HR}](#) display. Press [ZeWatch^{4HR}](#) LEFT button to accept it.

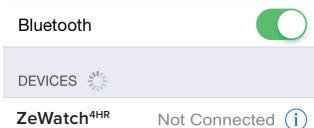


This step allows you to synchronize the time, date, activity, sleep data, reminders and notifications

STEP 2 MANUAL PAIRING



From [ZeWatch^{4HR}](#) homescreen page, hold and press the LEFT button until a phone appears.



Go to your mobile devices's Bluetooth settings and select [ZeWatch^{4HR}](#) in the list of devices



A **notification** will be displayed on [ZeWatch^{4HR}](#) and a beep will sound to confirm successful pairing.



This operation will allow you to make and receive calls with [ZeWatch^{4HR}](#)



Android users

STEP 1 PAIRING WITH MOBILE APP



Download ZeWatch⁴ App for Android from the Google play store

SIGN UP

LOG IN

Sign up if you are a new member or **Log in** with your existing account.
Enter your personal information.

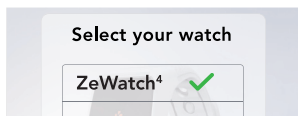
Select your ZeWatch model (ZeWatch^{4HR}) and tap **Set Up**



Enable Bluetooth on your mobile device



Keep the screen of your ZeWatch^{4HR} turned on to set up your device.



Make sure ZeWatch^{4HR} is nearby and select ZeWatch^{4HR} BLE in the list of devices



A pairing request will appear on your ZeWatch^{4HR} display.
Press ZeWatch^{4HR} LEFT button to accept it.



This step allows you to synchronize the time, date, activity, sleep data, reminders and notifications

STEP 2 MANUAL PAIRING



From ZeWatch^{4HR} homescreen page, hold and press the LEFT button until a phone appears.



Go to your mobile devices's Bluetooth settings and select ZeWatch^{4HR} in the list of devices



A **notification** will be displayed on ZeWatch^{4HR} and a beep will sound to confirm successful pairing.



This operation will allow you to make and receive calls with ZeWatch^{4HR}



STEP 1 PAIRING WITH MOBILE APP



Download [ZeWatch⁴](#) App for the Windows Phone from Windows Phone store

Sign up if you are a new member or **Log in** with your existing account.
Enter your personal information.

SIGN UP

LOG IN

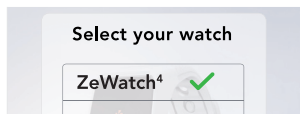
Select your ZeWatch model ([ZeWatch^{4HR}](#)) and tap **Set Up**



Enable Bluetooth on your mobile device



Keep the screen of your [ZeWatch^{4HR}](#) turned on to set up your device.



Make sure [ZeWatch^{4HR}](#) is nearby and select [ZeWatch^{4HR}](#) BLE in the list of devices



A pairing request will appear on your [ZeWatch^{4HR}](#) display.
Press [ZeWatch^{4HR}](#) LEFT button to accept it.



This step allows you synchronize the time, date, activity and sleep data, reminders and notifications.

STEP 2 MANUAL PAIRING



From [ZeWatch^{4HR}](#) homescreen page, hold and press the LEFT button until a phone appears.

ZeWatch4HR #59648
connecté

Go to your mobile devices's Bluetooth settings and select [ZeWatch^{4HR}](#) in the list of devices



A **notification** will be displayed on [ZeWatch^{4HR}](#) and a beep will sound to confirm successful pairing.



This operation will allow you to make and receive calls with [ZeWatch^{4HR}](#)